

### Cabin Check-In Time: 3pm

#### **Cabin Check-Out Time: 11am**

- If guest would like to check in earlier, please notify front-desk for priority cleaning. Any early check-ins (with or without notification) is charge a \$25 early check in fee.

### **Campsite Check-In Time: 3pm**

#### **Campsite Check-Out Time: 12pm**

- If guest would like to check in earlier, please notify front-desk for priority cleaning. Any early check-ins (with or without notification) is charge a \$10 early check in fee.

# **Check-Outs:**

- Please be considerate and observe check out times - we will likely have other Guests arriving and we depend on that timing so we have appropriate time to prepare the unit for arrival of the next owner/guest. Failure to adhere will result in a late check-out charge.

**Registration:** Is required. We must have a head count for who is on site for safety reasons and for our visitor report to Echo Lake Provincial Park. Please make sure to check in at the front desk. A credit card must be provided at registration. Guests are responsible for their visitors and their actions.

Cabin/Campsite Day Visitors: As we are small resort we do have limited parking space available. All visitors for either campsites or cabins must register at front office; charges will vary depending on duration of visiting time. Failure to do so will apply automatically to the visiting cabin or site.

**Booking:** To confirm reservations, we require a one night deposit by Visa or MasterCard for <u>each</u> cabin booked and one Visa or MasterCard on file for campsites.

We DO NOT accept bookings for Stags, Stagettes, Bachelor or Bachelorette parties. If you disregard our policy and book this type of gathering, we will apply a fine of \$350.00 per night to your credit card and you will run the risk of being asked to leave and not return. This is a family fishing resort, not a party place.

**Cabin Cancellations:** Deposits are refundable up to 30 days prior to arrival, less a \$25 administration fee. Deposits may be applied to another booking during the <u>same</u> season to avoid that fee. Within 30 days of your arrival date <u>you will be responsible for all nights reserved.</u>

Camping Cancellations: If cancellation is made 14 days prior to arrival, a \$10 administration fee will be applied. Within 2 weeks of your arrival you will be responsible for all nights reserved.

Items Damaged and/or Removed: Any items damaged or removed from the Resort, its cabins, campsites, boats or other property found to be done by guests or their visitors, will be repaired and/or replaced and charged to the guests credit card.

Cabins: Cleanliness/Damage: Please return your cabin to the clean condition in which you found it at time of check-in. Please do not move furniture. In the event your cabin is not returned to the same condition found at check-in, your card will be charged at \$100 for housekeeping to clean it. All garbage and recyclables are to be deposited in the receptacles provided. Please wash and put away all dishes. There is a \$25.00 charge for dirty dishes. Please bring your own dish towel and swimming towels. If damages are found to your cabin or its contents, you will be charged for the repairs or replacements required.

Campsites: Management reserves the right to restrict the number of people, tents or RVs on any given site. A maximum of four adults and two children 12 years and under are allowed per campsite. Tents must be placed WITHIN the campsite boundaries. Maximum of ONE vehicle per site. Extra vehicles may be parked in designated parking with possible fees applied.

Campsite Washrooms/Showers: There is one communal wash house available for guests. Both men and women washrooms offer 2 hot showers, 2 flush toilets and 2 sinks. Please DO NOT wash your dishes in the washroom sink. The hot water showers are \$ 2/shower and are non coin operated. Cabins are all equipped with their own private outhouse.

**Septic:** Please do not put non-septic friendly items down the toilet. Toilet paper is septic friendly. Paper towel, feminine hygiene products and diapers are not.

**Campers / RV'ers:** There are no hook-ups. Liquid and solid WASTE /GREY WATER must be disposed of OFF SITE. Pouring waste water on open ground or in sump holes dug beneath trailers is prohibited. Please be considerate of others and minimize the use of your generators to a maximum of two hours per day. Do <u>NOT</u> leave them running all day long.

**Speed limit/Driving:** Please drive cautiously and SLOWLY and obey the posted SPEED LIMIT of 15 km/h. This rule is for safety to protect adults and children AND to keep down the dust. All vehicles must stay on designated roadways so as not to damage land or vegetation or disturb wildlife. Please do not drive any vehicle around on the property. Find your cabin or your campsite and your designated parking and leave your vehicle parked during your stay.

**Parking:** All guests MUST register their vehicles at the front desk, obtain a parking pass and display the pass in your vehicle window. All vehicles MUST be parked in designated parking areas, not on roadways, not on the septic field, not on grass, and not in treed AREAS. Failure to adhere will result in a \$50 fine.

**Pets:** Echo Lake Resort maintains a "No-Pet Policy". Please ensure to find a local dog sitter or if looking for a local provider please contact Leslie at Charly's Groom and Board. Charly's Groom and Board is located on 5 acres of beautiful forest and farmland, offering services such as daily hikes, grooming, indoor kennels and available in-home boarding for your pet to enjoy while away from home. Please contact her at 250-547-7900.

Sling Shots, Firearms (including Pellet Guns), Bow & Arrows: Are absolutely not permitted to be used on the property, NO exceptions.

**Smoking Ban:** There is a No Smoking policy at Echo Lake Resort applicable to all buildings, including cabins. A \$250.00 fine will be charged to those who choose to disobey the non-smoking policy. If you are a smoker, please use the ashtrays or coffee cans provided; DO NOT throw butts on the ground. We do not like to pick them up and they are not good for the wildlife.

**Tabs/Charging:** As long as guest provides their credit card to the front desk, you may charge to your cabin or campsite during your stay. Parents must provide in person permission to the front desk agent for their children to be allowed to charge.

**ATV's/Dirtbikes/Side-by-Sides:** We are located within a Echo Lake Provincial Park and have a "No ATV, Dirtbike, or Side-by-Side" policy to maintain the natural beauty and serenity of this area. You may bring your off-road vehicles but we ask that you trailer in and out of Echo Lake Provincial Park.

**Quiet Time:** We implement <u>strict</u> quiet hours between 10PM and 7:30AM. Loud partying, use of stereos at high volume or rowdy behaviour is NOT tolerated. Loud or abusive language or profanity will NOT be tolerated at any time and is cause for eviction without refund. Please take this into account before booking with us.

Boats: 10HP max on boats launching from the resort.

**Boat Rentals:** Boats may ONLY be rented with a Visa, Master Card, or \$250 Cash Deposit – NO EXCEPTIONS. You must have a Safe Boater's License OR complete a Rental Boat Safety Checklist. You must also sign the Resort's Rental Agreement form. Life jackets, safety kits, oars and gas for motor boats are supplied. There will be one anchor in the boat. Nets are available for rent.

**Boating Caution:** The Lake contains rocks just below or at the surface and possibly stumps or snags. They may not be easily visible. Boating is hazardous near such objects. Use extreme caution.

**Fishing Licenses:** If fishing, you must carry a BC Fresh Water Sport Fishing License. The Government no longer issues paper licenses that we can sell at the lodge. You may buy them on-line at http://www.fishing.gov.bc.ca or select retailers. If we have internet connection at the front desk and it's not too busy, we can purchase your license online with your credit card for a service charge of \$5.00 per license.

Water Usage: Water is for personal use only. The lodge sells bottled water. Washing cars, boats or RVs is strictly prohibited. Our water usage is strictly monitored by the Ministry and by Interior Health. We face huge fines for non-compliance.

# Campfire Safety: YOU ARE RESPONSIBLE FOR KEEPING YOUR FIRES UNDER CONTROL.

- Echo Lake Resort is not protected by a Fire Department. If there is a fire, we must extinguish it ourselves.
- Campfires are permitted only in fire pits provided at the campsites or cabins fire pit.
- DO NOT relocate any fire pit.
- Fires must be small enough to fit inside the fire pit provided. By law, campfires must NOT be larger than 0.5 metres by 0.5 metres, or about 19 inches by 19 inches.
- Firewood is available for sale at the front desk in the lodge.
- Do not put cans, bottles, plastic, food or rocks in fire pit; only wood and nothing else please.
- Do not start campfires with gasoline or camping fuel. Keep flammable materials away from campfires.
- NEVER leave your campfire unattended. Be sure your fire is completely extinguished before leaving your site or turning in.
- If a fire ban is in effect NO wood burning campfires will be permitted. We will post campfire ban notices or you can check with the front desk.

- Ban Busters or portable propane fire pits / campfires are NOT allowed on cabin decks. They give off a substantial amount of heat and the decks are dry. Portable propane fire pits / campfires must be placed on non-combustible surfaces with a 24" radius clear of any combustibles.

#### **Fire Prevention:**

- Use of fireworks or other explosives are prohibited on resort property, without the explicit permission of Management.
- Barbecues are permitted but must not be left unattended.

Bears: To avoid potential problems with bears; never feed or approach bears. If you see a bear, notify Management or Staff.

- Campers please lock food in your vehicle at night; use the garbage containers provided and maintain a clean campsite.

**Environment:** To protect the natural beauty of our resort, please do not remove or destroy any plants, fossils or rocks.

- Keep your can doors closed; use the garbage containers provided and maintain a clean cabin exterior

Prevent pollution. Keep garbage, litter and foreign substances out of lakes, streams, and other water.

Please read this page before making reservations. We would like everyone to be aware of the policies before they come as it makes for a more enjoyable experience when everyone knows what is expected.

Management reserves the right to refuse service. Any offence of the above, or other, which disrupts peace, safety or enjoyment of persons at the Resort, may result in the offender being asked to leave the resort without refund. The fine for choosing to ignore any of the Resort Rules is \$100 unless otherwise stated.

Thank you, Echo Lake Resort Management